

Quality Policy



A world where computers can operate reliably in any environment for the benefit of mankind

CAPTEC

Captec aims to be the recognised global leader in Industrial Computer Systems, with high quality reliable products, excellent customer service, and responsible management of our people and processes.

Tried, Tested and Trusted

We are passionate about quality and are committed to work harder than anyone else towards the continuous improvement of our quality performance. We achieve this by operating an ISO9001 approved Quality Management System.

Quality standards, and other relevant best practices will be regarded as setting the minimum standards of our performance. In particular, we will:

- Commit to innovation to meet customers' increasingly demanding requirements.
- Ensure that our products meet or exceed customer requirements for functionality and reliability.
- Make every effort within our means to meet customer delivery requirements.
- Ensure that all our interfaces to the customer are efficient, effective and professional.
- Invest in our infrastructure for continual improvement of our products and processes.
- Work with our suppliers to ensure their quality meets our exacting standards and that they continuously improve their quality performance.

We will encourage, train and inspire all our people to actively participate in this commitment. We will review this policy at least annually to ensure it continues to provide a suitable framework for effective management of our quality performance.



A handwritten signature in blue ink, appearing to read 'Max Toti'.

Max Toti – Managing Director

Date: 20/2/2008



INVESTORS IN PEOPLE

